



**Public Service
of New Hampshire**

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The Northeast Utilities System

April 22, 2011

Debra A. Howland
Executive Director and Secretary
State of New Hampshire
Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, New Hampshire 03301-2429



Re: Written Comments Pursuant to Puc 1200 Uniform Administration of Utility Customer Relations

Dear Ms. Howland:

Enclosed please find an original and six copies of written comments regarding Puc 1200 pursuant to medical emergency customers. This written statement was prepared to explain Public Service Company of New Hampshire's ("PSNH") position on the proposed medical emergency rules in Puc 1200.

Electronic copies have been supplied to the persons on the Commission's Service list.

Very truly yours,

A handwritten signature in blue ink, reading "Stephen R. Hall".

Stephen R. Hall
Rate & Regulatory Services Manager

SRH:HMA
Enclosures
cc: Service List

JC APR22'11 PM 4:06